
Responsible Service of Alcohol House Policy



Our Vision

Through traditions, be a club of sporting and social excellence.

Promotions

Management and staff are committed to engaging only in promotions that encourage responsible consumption of alcohol.

- Low-alcoholic and non-alcoholic drinks are promoted and served
- Management do not heavily discount or offer free alcohol to encourage drinking for drinking sake
- Shots and double-shot spirits are not served
- Water is provided free of charge
- Liquor Licensing signs and Responsible Service of Alcohol House Policy are displayed in prominent locations

Minors

Minors will not be permitted entry to the premise in accordance with the License arrangement. Where minors are allowed on premises, at no time will they be served alcohol.

- Individuals procuring drinks for minors will be removed from premises
- All patrons are required to provide proof of age when asked
- All staff are trained in what constitutes acceptable evidence of age under the Liquor Act 1998
- Management support staff who practice and enforce ID checks

Intoxicated and/or Disorderly Patrons

If persons are intoxicated or disorderly they will not be permitted entry to the premises. Intoxicated patrons will not be served liquor and disorderly or intoxicated patrons will be asked to leave. If a patron is becoming intoxicated they will be offered water free of charge and service of alcoholic beverages will be slowed and possibly ceased.

- All staff are trained in identifying signs of intoxication
- Staff ensure consistent standards of service and interact with all patrons and intervene tactfully and peacefully when needed
- Management support staff who do not serve intoxicated patrons
- Staff can call a taxi to take intoxicated patrons home safely
- Management do not support drinking practices which foster a culture of binge drinking and encourage irresponsible consumption practices
- Crowd controllers are employed for events where live music is played and or where over 100 patrons are expected
- Management only employs licensed crowd controllers
- Liquor Licensing signs and Responsible Service of Alcohol House Policy are displayed in prominent locations

Safety

We are dedicated to the safety of everyone who enters or works on our premises.

- Persons exhibiting anti-social behaviour will be refused service and asked to leave, for the safety and enjoyment of staff and other patrons. This includes violence, aggression, excessive swearing and disruptive behaviour
- Unattended drinks (drinks that can be removed without being noticed) will be taken and discarded to prevent drink spiking